



How to use X.bike

Download & Sign Up

1. Go to the App Store or Google Play, search for 'X.bike bv'
2. Sign up using your **work email** address
3. A verification mail is sent to your inbox. Verify your email address by clicking the link
4. Click 'refresh' to continue

Reserve a bike

1. Pick a parking spot on the map
2. Tap 'Reserve a Bike'
3. Go to the parking spot within 20 minutes

Start a ride

1. Open the app, choose a bike and click 'Select a bike'
2. Enter a 4-digit Bike ID, located on the back of the bike
3. Tap 'Unlock & Start Ride'
4. Lock opens automatically

Pause a ride

1. Outside a parking zone, you can pause a ride and lock the bike
2. To lock the bike, click 'Lock & Pause Ride'
3. Push down on the orange lever on the lock
4. Unlock the bike when you are ready to continue your ride

End a ride

1. Go to a parking zone indicated on the map
2. To lock the bike, click 'Lock & End Ride'
3. Push down on the orange lever on the lock
4. Verify the ride was ended correctly and tap 'Continue'